

**DELHI COUNTY WATER DISTRICT**

9738 STEPHENS STREET

P.O. BOX 639

DELHI, CA 95315

PHONE: (209) 632-8777, FAX (209) 632-3870

---

March 20, 2020

RE: Coronavirus (COVID-19) Pandemic

Delhi County Water District (DCWD) is actively monitoring the affects and impacts associated with the coronavirus (COVID-19) pandemic. We, like everyone else, are navigating this very fluid and ever-changing situation to the best of our abilities. The District will continue to provide the essential services our customers rely on.

Delhi County Water District is following the current guidance from the Environmental Protection Agency (EPA), the California Department of Public Health (CDPH), the Centers for Disease Control and Prevention (CDC), the Governor's Office ([gov.ca.gov](http://gov.ca.gov)) and the Merced County Department of Public Health (MCDPH) to ensure we are taking the appropriate actions to protect our customers, employees and our community.

The following statement was released by the EPA:

*“There is no higher priority for EPA than protecting the health and safety of Americans. EPA is providing this important information about COVID-19 as it relates to drinking water and wastewater to provide clarity to the public. **The COVID-19 virus has not been detected in drinking-water supplies. Based on current evidence, the risk to water supplies is low. Americans can continue to use and drink water from their tap as usual.**”*

They continued:

*“The EPA has established regulations with treatment requirements for public water systems that prevent waterborne pathogens such as viruses from contaminating drinking water and wastewater. COVID-19 is a type of virus that is particularly susceptible to disinfection and standard treatment and disinfectant processes are expected to be effective.”*

Our water system is continuously monitored by state and federal regulations. We strive successfully meet those standards on an everyday basis and we will continue to do so in these uncertain times. In addition, Delhi CWD is taking the following steps to urge staff to proactively observe the following health guidance to prevent the virus to spread:

- All employees have been educated about proper hygiene and social distancing.

## DELHI COUNTY WATER DISTRICT

9738 STEPHENS STREET

P.O. BOX 639

DELHI, CA 95315

PHONE: (209) 632-8777, FAX (209) 632-3870

---

- We will make every effort to follow the guidelines in Executive Order N-25-20, signed by Governor Gavin Newsom on March 12th, 2020, specifically as it relates to the Brown Act and holding public meetings.
- Administration Staff will frequently clean/disinfect touched surfaces with products that are known to kill viruses throughout the working day.
- We have educated staff on the latest CDC guidance on best practices to prevent the virus spread.
- We have minimized or stopped all non-essential travel. Travel considered essential must be pre-approved.
- Delhi CWD is also advising employees to avoid large gatherings and implement social distancing.

We are aware that this situation is constantly developing and will continue to evolve for the foreseeable future. We will update you on changes and any new information as it becomes available. Should you have any questions, please do not hesitate to contact our office at (209) 632-8777. Hours of Operation: Monday - Friday (9:00 AM – 5:00 PM).

Keep in mind that district customers can currently pay their monthly bill on the district website ([www.delhicwd.org](http://www.delhicwd.org)) or over the phone. District customers who have not used this service before and would like to take advantage of it can simply call the district office. It can be set-up over the phone, no need to come into the district office.

Taking caution and adhering to the guidance of medical professionals and health agencies is something each one of us can do to slow the spread of COVID-19. Delhi County Water District appreciates the patience and understanding of everyone during these times. I can assure you that our priority will always be the residents and businesses we serve.

Sincerely,

Delhi County Water District